

survey

Based on Nursing Home Compare - Survey Deficiency

Provider Number	Nursing Home Name	Street
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE

survey

Based on Nursing Home Compare - Survey Deficiency

City	State	Zip Code	Phone	Survey Date	Date of Correction
KINGSPORT	TN	37660	(423) 246-8934	06/02/2008	07/16/2008
KINGSPORT	TN	37660	(423) 246-8934	06/02/2008	07/16/2008
KINGSPORT	TN	37660	(423) 246-8934	06/02/2008	07/16/2008
KINGSPORT	TN	37660	(423) 246-8934	06/02/2008	07/16/2008
KINGSPORT	TN	37660	(423) 246-8934	06/02/2008	07/16/2008
KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008

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Based on Nursing Home Compare - Survey Deficiency

Deficiency Type	Deficiency Category
Fire Safety	Building Construction Deficiencies
Fire Safety	Emergency Plans and Fire Drills Deficiencies
Fire Safety	Building Service Equipment Deficiencies
Fire Safety	Furnishings and Decorations Deficiencies
Fire Safety	Furnishings and Decorations Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

Deficiency	Scope	Level of Harm
approved construction type or materials.	Isolated	Minimal harm or potential for actual harm
record of quarterly fire drills for each shift under varying conditions.	Widespread	Minimal harm or potential for actual harm
heating and ventilation systems that have been properly installed according to the manufacturer's instructions.	Isolated	Minimal harm or potential for actual harm
exits that are free from obstructions and can be used at all times.	Widespread	Minimal harm or potential for actual harm
restrictions on the use of flammable curtains.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

survey

Based on Nursing Home Compare - Survey Deficiency

445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
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survey

Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

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Based on Nursing Home Compare - Survey Deficiency

abuse, neglect or mistreatment of residents.

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Isolated

Minimal harm or potential for actual harm

Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Give the right treatment and services to residents who have mental or social problems adjusting.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Develop/implement required

Isolated

Minimal harm or potential for actual

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PLACE

445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE

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KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
KINGSPORT	TN	37660	(423) 246-8934	06/04/2008	07/14/2008
KINGSPORT	TN	37660	(423) 246-8934	07/27/2009	09/01/2009
KINGSPORT	TN	37660	(423) 246-8934	07/27/2009	09/01/2009
KINGSPORT	TN	37660	(423) 246-8934	07/29/2009	09/01/2009
KINGSPORT	TN	37660	(423) 246-8934	07/29/2009	09/01/2009
KINGSPORT	TN	37660	(423) 246-8934	07/29/2009	09/01/2009
KINGSPORT	TN	37660	(423) 246-8934	08/30/2010	10/16/2010
KINGSPORT	TN	37660	(423) 246-8934	08/30/2010	10/16/2010

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Based on Nursing Home Compare - Survey Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Administration Deficiencies

Fire Safety

Interior Finish Deficiencies

Fire Safety

Building Service Equipment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Fire Safety

Corridor Walls and Doors Deficiencies

Fire Safety

Electrical Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

procedures for the administration of immunizations.		harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Give or get x-rays and other tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
fire-resistant interior walls.	Isolated	Minimal harm or potential for actual harm
heating and ventilation systems that have been properly installed according to the manufacturer's instructions.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident gets help to keep vision and hearing.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
corridors that are separated from common areas by walls constructed to limit the passage of smoke.	Pattern	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Widespread	Minimal harm or potential for actual harm

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445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445174	BROOKHAVEN MANOR	2035 STONEBROOK PLACE
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY

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KINGSPORT	TN	37660	(423) 246-8934	09/01/2010	10/16/2010
KINGSPORT	TN	37660	(423) 246-8934	09/01/2010	10/16/2010
KINGSPORT	TN	37660	(423) 246-8934	09/01/2010	10/16/2010
KINGSPORT	TN	37660	(423) 246-8934	09/01/2010	10/16/2010
KINGSPORT	TN	37660	(423) 246-8934	09/01/2010	10/16/2010
KINGSPORT	TN	37660	(423) 288-3988	09/23/2008	11/12/2008
KINGSPORT	TN	37660	(423) 288-3988	09/23/2008	11/24/2008
KINGSPORT	TN	37660	(423) 288-3988	09/23/2008	10/31/2008
KINGSPORT	TN	37660	(423) 288-3988	09/25/2008	10/31/2008
KINGSPORT	TN	37660	(423) 288-3988	09/25/2008	10/31/2008

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Health	Resident Rights Deficiencies
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Health	Resident Rights Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Administration Deficiencies
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Fire Safety	Exits and Egress Deficiencies
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Fire Safety	Miscellaneous Deficiencies
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Fire Safety	Electrical Deficiencies
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Health	Mistreatment Deficiencies
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Health	Quality Care Deficiencies
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Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
exits that are accessible at all times.	Isolated	Minimal harm or potential for actual harm
fire safety features required by current fire safety codes.	Isolated	Minimal harm or potential for actual harm
weekly inspections and monthly testing of generators.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Survey Deficiency

445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY

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KINGSPORT	TN	37660	(423) 288-3988	09/25/2008	10/31/2008
KINGSPORT	TN	37660	(423) 288-3988	09/25/2008	10/31/2008
KINGSPORT	TN	37660	(423) 288-3988	09/25/2008	10/31/2008
KINGSPORT	TN	37660	(423) 288-3988	10/26/2009	12/12/2009
KINGSPORT	TN	37660	(423) 288-3988	10/26/2009	12/12/2009
KINGSPORT	TN	37660	(423) 288-3988	10/26/2009	12/12/2009
KINGSPORT	TN	37660	(423) 288-3988	10/28/2009	12/12/2009
KINGSPORT	TN	37660	(423) 288-3988	10/28/2009	12/12/2009

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Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Fire Safety

Vertical Openings Deficiencies

Fire Safety

Hazardous Area Deficiencies

Fire Safety

Fire Alarm Systems Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
exit doors that are held open by devices that will automatically close on the activation of a fire alarm or smoke detectors.	Isolated	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Isolated	Minimal harm or potential for actual harm
an approved installation, maintenance and testing program for fire alarm systems.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Survey Deficiency

445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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445207	WEXFORD HOUSE, THE	2421 JOHN B DENNIS HIGHWAY
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Based on Nursing Home Compare - Survey Deficiency

KINGSPORT	TN	37660	(423) 288-3988	10/28/2009	12/12/2009
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KINGSPORT	TN	37660	(423) 288-3988	12/13/2010	01/30/2011
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KINGSPORT	TN	37660	(423) 288-3988	12/13/2010	01/30/2011
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KINGSPORT	TN	37660	(423) 288-3988	12/13/2010	01/30/2011
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KINGSPORT	TN	37660	(423) 288-3988	12/16/2010	01/30/2011
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KINGSPORT	TN	37660	(423) 288-3988	12/16/2010	01/30/2011
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KINGSPORT	TN	37660	(423) 288-3988	12/16/2010	01/30/2011
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KINGSPORT	TN	37660	(423) 288-3988	12/16/2010	01/30/2011
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survey

Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Fire Safety

Vertical Openings Deficiencies

Fire Safety

Hazardous Area Deficiencies

Fire Safety

Exits and Egress Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

resident's family or representative; or 3) check and update the care plan.

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

exit doors that are held open by devices that will automatically close on the activation of a fire alarm or smoke detectors.

Isolated

Minimal harm or potential for actual harm

construction that can resist fire for one hour or an approved fire extinguishing system.

Pattern

Minimal harm or potential for actual harm

exits that are accessible at all times.

Pattern

Minimal harm or potential for actual harm

Keep each resident free from physical restraints, unless needed for medical treatment.

Isolated

Minimal harm or potential for actual harm

Keep safe, clean and homelike surroundings.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

survey

Based on Nursing Home Compare - Survey Deficiency

		HIGHWAY
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD

survey

Based on Nursing Home Compare - Survey Deficiency

KINGSPORT	TN	37664	(423) 246-2411	07/28/2008	08/27/2008
KINGSPORT	TN	37664	(423) 246-2411	07/30/2008	08/12/2008
KINGSPORT	TN	37664	(423) 246-2411	07/30/2008	08/12/2008
KINGSPORT	TN	37664	(423) 246-2411	07/30/2008	08/12/2008
KINGSPORT	TN	37664	(423) 246-2411	09/14/2009	10/26/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009

survey

Based on Nursing Home Compare - Survey Deficiency

Fire Safety

Corridor Walls and Doors Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Fire Safety

Exits and Egress Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

medical records.		harm
corridor and hallway doors that block smoke.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
corridors or aisles that are unobstructed and are at least 8 feet in width.	Widespread	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Survey Deficiency

445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
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KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	09/16/2009	10/23/2009
KINGSPORT	TN	37664	(423) 246-2411	10/25/2010	12/03/2010
KINGSPORT	TN	37664	(423) 246-2411	10/27/2010	11/30/2010

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Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Fire Safety

Illumination and Emergency Power Deficiencies

Health

Mistreatment Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
proper backup exit lighting.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

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445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445295	HOLSTON MANOR	3641 MEMORIAL BLVD
445355	INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE	2000 BROOKSIDE DRIVE
445355	INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE	2000 BROOKSIDE DRIVE
445355	INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE	2000 BROOKSIDE DRIVE
445355	INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE	2000 BROOKSIDE DRIVE
445355	INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE	2000 BROOKSIDE DRIVE
445355	INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE	2000 BROOKSIDE DRIVE

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KINGSPORT	TN	37664	(423) 246-2411	10/27/2010	11/30/2010
KINGSPORT	TN	37664	(423) 246-2411	10/27/2010	11/30/2010
KINGSPORT	TN	37664	(423) 246-2411	10/27/2010	11/30/2010
KINGSPORT	TN	37660	(423) 857-7000	04/22/2008	05/01/2008
KINGSPORT	TN	37660	(423) 857-7000	04/22/2008	05/01/2008
KINGSPORT	TN	37660	(423) 857-7000	04/22/2008	05/01/2008
KINGSPORT	TN	37660	(423) 857-7000	05/26/2009	06/09/2009
KINGSPORT	TN	37660	(423) 857-7000	05/27/2009	05/28/2009
KINGSPORT	TN	37660	(423) 857-7000	05/27/2009	05/28/2009

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Based on Nursing Home Compare - Survey Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Fire Safety

Hazardous Area Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

survey

Based on Nursing Home Compare - Survey Deficiency

445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
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445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
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445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
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445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
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445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
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Based on Nursing Home Compare - Survey Deficiency

KINGSPORT	TN	37660	(423) 245-0360	11/26/2007	01/03/2008
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KINGSPORT	TN	37660	(423) 245-0360	11/26/2007	01/03/2008
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KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	12/04/2007
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KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	12/04/2007
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KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	11/28/2007
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survey

Based on Nursing Home Compare - Survey Deficiency

Fire Safety

Emergency Plans and Fire Drills Deficiencies

Fire Safety

Furnishings and Decorations Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

record of quarterly fire drills for each shift under varying conditions.	Isolated	Minimal harm or potential for actual harm
exits that are free from obstructions and can be used at all times.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

survey

Based on Nursing Home Compare - Survey Deficiency

445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE

survey

Based on Nursing Home Compare - Survey Deficiency

KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	11/28/2007
KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	12/11/2007
KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	12/11/2007
KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	12/10/2007
KINGSPORT	TN	37660	(423) 245-0360	11/28/2007	12/11/2007
KINGSPORT	TN	37660	(423) 245-0360	01/22/2009	02/28/2009
KINGSPORT	TN	37660	(423) 245-0360	01/22/2009	02/28/2009
KINGSPORT	TN	37660	(423) 245-0360	01/22/2009	02/28/2009
KINGSPORT	TN	37660	(423) 245-0360	01/22/2009	02/28/2009

survey

Based on Nursing Home Compare - Survey Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Rights Deficiencies
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Health	Mistreatment Deficiencies
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Health	Resident Rights Deficiencies
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Health	Environmental Deficiencies
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survey

Based on Nursing Home Compare - Survey Deficiency

update the care plan.		
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Allow residents to easily see the results of the nursing home's most recent survey.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm

survey

Based on Nursing Home Compare - Survey Deficiency

445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE
445481	ASBURY PLACE AT KINGSPORT	100 NETHERLAND LANE

survey

Based on Nursing Home Compare - Survey Deficiency

KINGSPORT	TN	37660	(423) 245-0360	03/17/2010	04/30/2010
KINGSPORT	TN	37660	(423) 245-0360	03/17/2010	04/30/2010
KINGSPORT	TN	37660	(423) 245-0360	03/22/2010	03/31/2010

survey

Based on Nursing Home Compare - Survey Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Fire Safety

Furnishings and Decorations Deficiencies

survey

Based on Nursing Home Compare - Survey Deficiency

Allow residents to easily see the results of the nursing home's most recent survey.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
exits that are free from obstructions and can be used at all times.	Widespread	Minimal harm or potential for actual harm